

Customer Service Center

Please contact us for bus schedule information, lost & found items or with your comments. Hours: Monday through Saturday 6:30AM-6:30PM, Sunday 9:00AM-2:00PM.

E-mail: netpv@comcast.net

Phone: (203) 753-2538, (203) 755-8242

U.S Mail: North East Transportation (NET) Co.,
Inc. 1717 Thomaston Avenue
PO Box 4670
Waterbury, CT 06704

Customer Service & Sales Outlet

Bus passes and tickets can be purchased at NET offices (8:00am to 4:00pm on weekdays) or at The Travel Center, 188 Bank Street in Waterbury (6:30am to 6:30pm, seven days a week). Bus passes and tickets can be also purchased on-line using Visa/MasterCard/Discover at www.cttransit.com.

Bus Stops

Bus stops are located every 2-3 blocks along the bus route. Bus stops are marked with an official blue bus stop sign.

Holidays

A Sunday service schedule is operated on New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Regularly scheduled service operates on all other holidays.

Accessibility

All CTTRANSIT buses are accessible to persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

Travel Conditions

The times listed in this schedule are approximate. Delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

A public service of the
Connecticut Department of Transportation
Operated by The North East Transportation Company, Inc.

RIDER TIPS

To Help Us Serve You Better:

- Arrive at the bus stop five minutes before the scheduled arrival time of the bus;
- Have the exact bus fare, pass or ticket ready before you board the bus;
- Request a transfer from the driver when you board the bus and pay the fare;
- Allow persons using wheelchairs to board first;
- Keep children seated;
- Pull the "stop requested" signal cord at least one block before your stop;
- Use the back door for faster exits;
- Do not cross the street in front of the bus, wait until it has pulled away.

RULES FOR PASSENGERS To Keep Your Ride Safe and Comfortable, Please:

- Do not eat, drink or smoke on board; Place trash in trash cans;
- Keep seats clean, clear of your belongings, and available for seating; No feet on the seats;
- Keep the designated front seats reserved for Senior Citizens and Disabled passengers;
- Do not use foul language or disturb others on the bus;
- Use earphones to listen to your radio or audio device;
- Keep your cell phone conversations **private** by speaking quietly;
- Fold strollers/shopping carts before boarding and store them out of the aisle;
- Keep your head, hands and arms inside of the bus;
- Shirts and shoes must be worn while on the bus;
- Animals, other than service animals, must be in secured containers;
- This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit.
- Cooperate with your bus operator's instructions.

LOCAL SERVICE FARES

EFFECTIVE DECEMBER 4, 2016

Exact Fare Required—Fare Subject to Change

Regular Cash Fare	\$1.75
Children (Age 4 & under)	FREE
Maximum of three with each adult.	
Youth (Age 5-18) Proof of age may be requested.	
Cash	\$1.40
10-Ride Ticket	\$12.60
Senior/Disabled	
Medicare card or state-issued Reduced Fare ID card must be shown upon boarding.	
Cash85¢
10-Ride Ticket	\$7.65
31-Day Pass	\$30.60

Transfers FREE
Issued upon boarding only. Free transfers are valid for unlimited rides on local CTTRANSIT buses, going in any direction, for **two hours** from time issued, until printed time and date of expiration. A transfer is issued at the time the fare is paid upon boarding.

10-Ride Ticket \$15.75
Save! Multi-ride ticket with no expiration date.

All-Day Pass \$3.50
May be purchased on bus. **Please tell bus operator you want a pass before depositing money.**

Two-Hour Pass \$1.75

3-Day Pass \$8.75

5-Day Pass \$14.00

7-Day Pass \$19.25

31-Day Pass \$63.00

Passes valid for unlimited rides beginning with date of first use during specified time period.

Bus Operators and fareboxes do not make change.

Fareboxes accept \$1 bills and U.S. coins only.

Do not deposit \$5, \$10 or \$20 bills.

Insert unfolded \$1 bills flat into Dollar Bill Transport.

ADA PARATRANSIT SERVICE FARES EFFECTIVE DECEMBER 4, 2016

One-Way Cash Fare\$3.50
10-Trip Ticket Book.....\$28.00

IMPORTANT NOTE : Passes and tickets purchased or partially used prior to the fare increase will remain valid (with no additional fee) after DECEMBER 4, 2016.